



# IntelaTrac® Quick Start Program

## Wonderware Professional Services

Wonderware Professional Services can help manage any complexities that you may face in the implementation and support of your IntelaTrac system, ensuring the system is positioned and available for high utilization.

These services address a variety of requirements from filling customer identified gaps in their IT or Application capabilities, to providing a complete turnkey installation and application hosting of your IntelaTrac system.

## Up and Running With Your IntelaTrac System in 30 Days

The IntelaTrac Quick Start Program is a focused consulting engagement which will have IntelaTrac up and running in your facility in 30 days\*. This unique IntelaTrac Quick Start program delivers a complete system, rather than simply a rapid prototype or “proof of concept”, and includes configuration and implementation of all major IntelaTrac Modules with training for your project team. The program’s methodology provides the distinct deliverables for each of the elements required to “Quick Start” your IntelaTrac system and have your facility running IntelaTrac applications in the shortest time possible.

The IntelaTrac Quick Start Program is offered by Wonderware Professional Services and key Wonderware Services Partners certified on the most current versions of IntelaTrac. The Wonderware Professional Services Organization includes highly experienced IntelaTrac Consultants, the majority of whom have more than 6 years of successful enterprise mobile systems implementation experience across process industries.

### The 4 Week IntelaTrac Quick Start Program Methodology

#### Week 1 - Installation of the IntelaTrac System

A 5 day engagement to install IntelaTrac software on your servers: database and application, load desktop applications on up to 5 computers and install system handhelds (up to 30). Additionally, this activity includes loading of system assets into IntelaTrac and inputting Users and initial passwords into the system.

In parallel with this activity, a 1 day project management meeting will occur to ensure that all necessary resources and personnel from the customer are available to support the site activities.

#### Week 2 - Super User Training for the Site Team

Setting up of initial item response lists, messages and data filters in the system in preparation for rounds configuration. Super User training can be conducted at the customer site or at the Wonderware University facilities in Houston.

#### Week 3 - Review and Configure Rounds

*Day 1:* Meet with site personnel to review rounds as they exist today. Determine on an equipment type basis:

- Safe operating envelopes
- Operator instructions when equipment is operating out of range
- Typical Operator responses
- Default notes

*Days 2-5:* Configure rounds for up to 2 major plant areas. This includes:

- Building equipment templates for major equipment types
- Application of these equipment types to plant areas
- Assignment of specific assets to the asset list (input during Week 1)



## Week 4 - Schedule Rounds and Additional Training

### Days 1-2:

- Complete rounds configuration activities from Week 3
- Schedule all configured rounds

### Days 3-5:

- Configure Web Reports
- Train Supervisors on the use of Auditor Plus

Conduct up to 4, 2-hour handheld training sessions for Operators and Supervisory personnel on the basics of turning on handheld units and logging into the system:

- Transferring rounds
- Opening rounds and answering questions
- Using RFID\*\* and peripheral devices
- Executing procedures on demand
- Charging the handheld

## The 4 Week IntelTrac Quick Start Program Pre-Requisites

### Site Readiness

- An electronic listing of asset names and asset identifiers for your facility
- An electronic listing of names and initial passwords for your system users
- Paper or electronic version of the rounds as they are today at your facility
- Availability of IntelTrac Server licenses for Microsoft SQL Server

### Site Contacts

Appropriate site contacts through the life of the engagement that would be focal points for administrative, IT and application questions.

- The administrative function has access to information such as lists of System Users, User Identification Strategy and System Permissions.
- The IT function provides server access so that appropriate server access is provided, ip addressing strategy and any required inter-network access for communication between the IntelTrac Database server, Application server and handhelds.
- The application function requires in house resources familiar with the present round execution (Reliability, Safety, Process or Environmental) and a knowledge of what corrective actions should be taken if inspection activities indicate results that are outside of a safe operating envelope.

## Join the Mobile Revolution

\* Presupposes that engagement is fully scheduled and that all pre-requisites are met.

\*\* If RFID tags need to be programmed and placed in the field, this would be done by the customer in advance of the engagement.

## IntelTrac Quick Start Program Details

The IntelTrac Quick Start Program is available for a fixed price and ensures your organization can quickly gain the benefits that many other organizations in your industry are already recognizing today.

***An IntelTrac Quick Start Implementation = Quick Time to Value for Your Organization***

## About Wonderware

Wonderware Mobile Solutions is the leader in integrated Mobile Workforce and Decision Support System solutions for process manufacturing industries. Our solutions help process-intensive industries improve asset reliability, safety and worker productivity, resulting in sustainable benefits across plant functions.

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